DEYE ESS ENERGY STORAGE BATTERY
LIMITED WARRANTY

TheLimitedWarrantyappliestoDEYEESSEnergyStorageBatteryProduct(Model:BOS-GM5.1)whichinstalledinSouth Africa.

DEYEESSTECHNOLOGYCO.,LTD(DEYEESS)providesthewarrantiesinthisdocuments(LimitedWarranty)totheperson who purchases the product for their use and puts the product into operation for the first time (Original Buyer).

1. LIMITEDWARRANTY

1.1. Warranty Start Date

Generally, Warranty Period is six (6) months after the start date of installation or production date. Whichever occurs earlier.

1.2. Limited Product Warranty

a) DEYEESSwarrantsthattheproductdoesnotexistdefectsinmaterialsorcraftsmanshipwithinten(10) years from Warranty Start Date.

b) Afterpurchased,theinstallationneedstobecompletedwithinone(1)month.Ifthebatteryfails,itneedsto be declared within two (2) weeks. The battery module damage caused by the battery cannot be charged for a long time due to negligence, it is not within the warranty range.

c) Thewarrantyperiodofunregisteredproductsisfive(5)years.Ifitdoesnotmeettheinstallationguide,the product is not within the warranty range.

1.3. Limited Performance Warranty

a) DEYEESSwarrantsthattheproductwill(i)maintainseventypercent(70%)ofitsUsableEnergywithinten (10) years from the Warranty Start Date; or (ii) reach the Minimum Throughput Energy, whichever occurs first. On the condition that the product is operated in a normal manner and comply with the user guide provided by DEYE ESS.

b) TheMinimumThroughputEnergymeansthetotaloutputenergyoftheproductrecordedinthe control module of the Product.

c) TheUsableEnergyandMinimumThroughputEnergyforeachproductModelaresetoutinthetablebelow.

Product Model	Usable Energy (kWh)	Minimum Throughput Energy (MWh)
BOS-G	15.3	49.05
	6	65.40
	20.4	81.70
	8	98.10
	25.6	114 .40
	0	130 .70
	30.7	147 .10
	2	163 .40
	35.8	179 .80

d) For this Limited Warranty, the remaining Usable Energy is as measured and calculated using the following testing method and values, while the ambient temperature is between 25±3℃:

· Discharge the battery with constant current until the battery reaches End of Discharge Voltage ("EODV").

· · Wait for 30 minutes.

· · Charge the battery with constant current and constant charge voltage to its full capacity.

Wait for 30 minutes.

Discharge the battery with constant current until it reaches EODV or its self-protective voltage. Record the current, voltage and time.

· The remaining Usable Energy is the integral of discharge time and current multiplied by voltage.

Test Value List:

Product Model	System Usable Energy	End of Discharge Voltage (V)	Constant Voltage (V)	Constant Current (A)
BOS-G	15.3 6	124.8	175 .2	20
	20.4 8	166.4	233 .6	20
	25.6 0	208	292	20
	30.7 2	249.6	351	20
	35.8 4	291.6	409	20
	40.9 6	332.8	468	20
	46.0 8	374.4	526	20
	51.2 0	416	584	20
	56.3 2	457.6	643	20

1.4. Warranty Limitations

The Limited Warranties in clauses 1.2 and 1.3 are subject to and must be read together with the limitations, exclusions, and limitations set out below.

2. EXCLUSIONS AND LIMITATIONS

2.1. Disclaimer

a) In the scope allowed by the law, the warranty in this Limited Warranty is the only clear warranty of the product. DEYE ESS deny all legal and hit warranties, including but not limited to any suitable market, suitable for specific purposes or non- infringement warranties. In the scope allowed by the law, as long as such warranty cannot be denied, DEYE ESS limits the period and remedial measures of such warranties within the period of this limited warranty, and DEYE ESS selects the maintenance or replacement service described below.

b) The seller of the product or anyone else has no right to represent DEYE ESS to make any guarantee other than the content contained in the document, and there is no right to extend the guarantee period to the time limit of the above regulations.

2.2. Limitation of Liability

In addition to the situation stipulated in this warranty, within the maximum range of law, any indirect, accidental, special, or specially caused by products or its installation, use, performance or non -performance, or any defects or violations of guarantees Or punitive damage (including but not limited to profit loss, goodwill or commercial reputation damage, or delayed damage), whether or not based on contract, guarantee, negligence, strict responsibility or any other theories, DEYE ESS is not responsible. The overall responsibility of DEYE ESS (if so), whether it is damage or other aspects, it shall not exceed the purchase price paid by the original buyer for the product.

2.3. Warranty Limitations

The Limited Warranty in clauses 1.2 and 1.3 does not apply to any defect or deterioration resulting from:

2.3.1 . The product is not installed, maintained or operated in accordance with the operation manual.

2.3.2 . After installation, the product is moved or shaken, or the charging temperature is higher than 50℃ or less than 0℃, or the discharge temperature is higher than 55℃ or lower than -20℃.

2.3.3 . The original buyer did not notify the defect or degradation to DEYE ESS or DEYE ESS authorized service partners (DEYE ESS Partner) within 30 days after discovering defects or degradation.

2.3.4 . The Product not being installed within one (1) month from the Warranty Start Date.

2.3.5 . operation of the Product with an inverter that is not a DEYE ESS certified.

2.3.6 . Without the approval of DEYE ESS or DEYE ESS partners, the product is modified or repaired.

2.3.7 . A force majeure event (e.g., natural disasters, such as floods, fires, earthquakes, lightning, or other abnormal environmental conditions, war, etc.).

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2.3.8 . The obvious damage of the product during the transportation.

2.3.9 . State or regional laws, regulations or instructions changes.

2.3.1 The product has not been used in 6 months or more.

2.3.10. It can not enjoy free warranty if you do not use original frame from Deye factory and battery system have structural danger situation during using.

2.4. Warranty Exclusions

The Limited Warranty in clauses 1.2 and 1.3 does not apply:

2.4.1 IftheProductwasnotpurchasedinEurope.

2.4.1. TheoriginalbuyerdoesnotgrantDEYEESSorDEYEESSpartnersaccesstotheperformancedataofthe product through the Internet after reporting warranty claim, or manipulate these data.

2.4.2. Productappearancewear(includingbutnotlimitedtoanyscratches,stains,mechanicalwear,rustormold) which does not affect its function.

2.4.3. Anypropertylossorpersonaldamagecausedbyanydefects.Iftheproductissoldtotheoriginalbuyer, the level of science and technical knowledge is not enough to make the defects to be discovered.

2.4.4. Iftheinvoiceoftheproductandtheinformationlistedinclause4belowarenotprovidedwiththe warranty claim; or

2.4.5. Iftheserialnumberontheproductcannolongerberecognizedorhasbeenmodified.

3. RRMEDIALMEASURESFORBREACHOFWARRANTY

3.1. Onthepremiseofcomplyingwiththeabovementionedexemptionclausesandrestrictions,iftheproductdoes not meet limited warranty in clauses 1.2 or 1.3, DEYE ESS will repair or replace the non-conforming product or parts thereof within the warranty term at no charge (or provide a partial refund), on the following conditions.

3.2. WhethertorepairorreplacetheProductwillbedeterminedbyDEYEESSinitssolediscretion.

3.3. TheProductoranyofitspartstobereplacedwillhavethesameperformanceandreliabilityastheoriginal product. If related types of products or any of its components have been discontinued, withdrawn from the market, or are otherwise unavailable, DEYE ESS may replace with the similar products or components (which may include previously used Components).

3.4. IfDEYEESSdoesnotrepairorreplacethedefectiveProductorparts,DEYEESSwillreturntheremainingamount to original buyer, which calculated as follows:

a) IftheProductfailstocomplywiththeLimitedPerformanceWarrantyinclause1.3,DEYEESSmaycalculatethe refund using one of the following two refund formulas:

i) Refund=maximumclaimamount*x(warrantedMinimumThroughputEnergy-outputenergyoftheProduct recorded in the control module of the Product) / warranted Minimum Throughput Energy;
ii) Refund=maximumclaimamount*x(warrantedremainingUseableEnergy-remainingUseableEnergy)/warranted Usable Energy; and

b) IftheProductcannotbeoperated,DEYEESSwillcalculatetherefundasfollows:
Refund = (maximum claim amount*/120) x (120 - number of months since Warranty Start Date).

*If the product is newly purchased and has no defective, the maximum claim amount is the market value of

products (or an equivalent product) determined by DEYE ESS.

3.5. TheaboveremedialmeasuresaretheonlyandexclusiveobligationsofDEYEESStotheoriginalbuyerunder the limited warranty. If the product does not comply with limited warranty, DEYE ESS does not bear other responsibilities to the original buyer.

4. FULFILMENT

4.1. IfOriginalBuyerwishestomakeawarrantyclaimunderthisLimitedWarranty,thewarrantyclaimmustbe reported in writing to DEYE ESS Partner (or, if Original Buyer is unable to contact them, please report to DEYE ESS Global Service Department), including the information specified in the table below, using the contact information specified below:

1	Installation Date*	
2	Invoice Number*	
3	Battery-Box Configuration*	
4	Serial Number of Product *	
5	Serial Number of Module	
6	Serial Number of BCU	
7	Firmware Version of BMS /BMU	
8	Inverter*	
9	Inverter Configuration	
10	Serial Number of Inverter	
11	Firmware Version of Inverter	
12	Working Mode	e.g., On-Grid + Backup
13	Place	e.g., Indoor
14	Comments	
15	Error Information	
16	Country	
17	Street and house number	
18	Postcode and City	

* mandatory to provide

Or according to the format mentioned in DEYE ESS Authorized Service Partner's website, which is listed below.

CONTACT INFORMATION

DEYE ESS Global Service

Address:

Service Mailbox:

Tel:

Website: www.deyeess.com

DEYE ESS Authorized Service Partner

ABC-Systems GmbH

Address:

Service Mailbox:

Tel:

Website:

4.2. DEYE ESS or DEYE ESS partners are authorized to issue invoices for inspection costs if:

i. DEYE ESS or DEYE ESS partner's inspection of the product shows that no matter what the reason,

Limited Warranty is not applicable; or

ii. No defects were found in the process of checking the product, and it works without error.

4.3. Unless otherwise agreed with DEYE ESS or DEYE ESS partners, any replaced product or component should be made available for pick up by DEYE ESS or DEYE ESS partners within four (4) weeks; otherwise DEYE ESS has the right to issue invoices on the replaceable parts at a full market price.

4.4. The replaced products or parts are DEYE ESS's property

4.5. The original warranty period of the product should still be applied to any maintenance or replacement product, which means that the warranty period of maintenance or replacement components will be the remaining warranty period of the original purchase of the product

4.6. For non-resistant incidents such as natural disasters, war, riots, strikes, unable to obtain suitable or sufficient labor, materials or capacity, or any unpredictable incidents that exceed their control scope which leads DEYE ESS is not able to fulfill or delay Perform the obligations of this Limited Warranty, DEYE ESS or DEYE ESS partners shall not be responsible or liable for the original buyer in any way.

5. OUTOFWARRANTY

In the event of the product is out of warranty, DEYE ESS can (decide on its own) provide certain after-sales service to the original buyer, but all costs and expenses, such as components, labor costs, and travel expenses, shall be borne by the original buyer. In order to request such after-sales service, the original buyer must provide sufficient information about any defects so that DEYE ESS partners can determine whether these defects can be repaired.

6. MISCELLANEOUS

6.1. ThisLimitedWarrantyisonlyunderthejurisdictionofthelocallegal,andthechoiceofitslegaltermsisnot considered.

6.2. Thelocalcourtsshallhavenon-exclusivejurisdictionforfurtherdisputesaboutawarrantyclaimarisingfrom this Limited Warranty. In case of a judicial assertion, DEYE ESS, but not DEYE ESS Partners, is responsible for sending or receiving lawsuit documents.

6.3. Theoriginalbuyercanenjoylegalrightsonthesalesofgoodsinaccordancewithnationallaws.ThisLimited Warranty does not limit their possible legal rights or the rights generated by the purchase contract.

6.4. IfanytermsorsometermsofthisLimitedWarrantyareconsideredorfoundinvalid,noeffectorother unruly (whether it is for one party or generally), it will be regarded as the scope of its invalidity or it is separated in the scope of its failure or enforcement, but the rest of the clause will maintain in full force and effect.

6.5. AsaconditiontoproposeawarrantyclaimtheOriginalBuyeragreedtoanytechnicalfactualcontroversy related to the claims proposed under this Limited Warranty may be referred by DEYE ESS to expert determination by the then-current Resolution Institute Expert Determination Rules, except that:

6.5.1. Expertsmustbeareputabletestorganization,suchasTÜVRheinland,TÜVSUD,Intertek,UL,CQCorCGC or any other parties accepting neutral third-party test organization (Experts).

6.5.2. ThecostsoftheExpert,includinganycostsofdeliveryanyproducttotheexpertfortesting,willbepaidby the Original Buyer if:

i) OriginalBuyerdoesnotwithdrawitsclaimwithin14daysfromthedateofDEYEESSnotifyingOriginal Buyer that it intends to refer the dispute to an Expert; and;

ii) TheExpertdeterminesthedisputeinfavourofDEYEESS.

In all other cases, DEYE ESS will pay those costs.

APPENDIX

The production date of the product can be read from the serial number on the product label, as shown below. The serial number of the battery module is the same as the production date.

In the example diagram below, the underlined "A "indicates that the production year is 2022, "B" indicates that the production month is November, and "22"indicates that the production date is the 22th day of that month, "0001" indicates that the production serial number.

